



Coronavirus

COVID-19

# Working together to support you

**We want to share the support available for you in Kirklees at this time.**

**Below are a number of support services available for you that are phone based, if you call the service they will call you back.**

Kirklees Council and partners will be sending you an information and activity pack weekly, we hope you find this helpful during this difficult time. If you have any concerns contact Migrant Help on the free line 08088010503.

If you feel that Mears or Migrant Help is not providing the support needed and you have tried to report and issues then please call 07425444566, they will call you back to save your credit.

We hope you are well and staying safe, stay home as much as possible, stay healthy and protect our NHS.

**Kirklees Welcomes Programme & Partners**

## Useful contacts



The Whitehouse Centre GP practice, Princess Royal Health Centre

To see a GP at the Whitehouse Centre you must call **03330 436243** (8am to 6pm Monday to Friday). Do not attend without an appointment. Telephone interpreters available.

For Health Visits call: **03033 309440**

For TB Screening services call: **0303 330 9869**

Check if you need to register at The Whitehouse Centre: **[www.gov.uk/government/publications/gms1](http://www.gov.uk/government/publications/gms1)** To see a GP at the Whitehouse Centre you must call **03330 436243** (8am to 6pm Monday to Friday).

## DASH

Destitute Asylum Seekers  
Kirklees

For asylum casework, destitution support, and welfare advice  
Please call (Mon-Fri 9am-5pm): either **07702 382 647**  
or **07926 457 599**

## Health Advice

When with people outside your bubble, stay 2 meters apart as much as possible. If you need to get closer stick to 1m, keep it brief and avoid talking face to face. Consider wearing a face covering.

Wash your hands for 20 seconds with soap and warm water, and use hand sanitiser when you can't wash your hands.

Stay away from crowds. even small groups in small places can spread the infection.

You must wear a face covering when using public transport or going shopping.

Watch out for symptoms: A new, continuous cough, a high temperature or a change to your sense of smell or taste.

If you have symptoms stay at home and isolate, call the NHS on 119 to get a test.

If you are contacted by the NHS Test and Trace, self-isolate immediately and follow their instructions.

# Useful contacts



Volunteers  
Together

For welfare referrals and wellbeing support (Mon - Fri 10am-4pm) please call: **07804867564**



Kirklees  
Citizens Advice &  
Law Centre



For asylum casework, destitution support, and welfare, debt or housing advice please call **03448487970** or contact us through our website: [www.kcalc.org.uk](http://www.kcalc.org.uk)

**WELCOME  
MENTORS**  
#kirkleeswelcomes

Telephone Welcome Mentors service includes translating important information and befriending /wellbeing support. Call/message/ WhatsApp Steffi to be matched with a welcome mentor who speaks your language **07425 444566**.

**#kirkleeswelcomes**

post asylum decision support

Telephone service only: For housing, financial and post asylum decision support call the team on **01484 221000** and ask for "Housing Solutions".



International New  
Arrival Team/  
Education, children  
and young People

Are you entitled?

For support to access educational provision for your children call **01484 221919** or email [Ess.inat@kirklees.gov.uk](mailto:Ess.inat@kirklees.gov.uk) You can also register for a school holiday pack if your child is 5 years old or over. These will be delivered and left on the door step after the 21 July.



**The  
Welcome Centre**  
food bank and more...

The Welcome Centre can help anyone resident in Huddersfield who is struggling to afford to buy food. Our referral line **01484 340034** is open Monday to Friday 10am to 4pm, any professional working with an individual or family can make the referral. If someone lives in Batley or Dewsbury we can give details of organisations who can assist.

women  
Centre

Offering emotional support over the phone and some online groups on **01484 450866**. Calls answered Monday to Friday from 9 until 4.



ESOL Zoom classes

The TSL Migration team are constantly developing provisions to reach and provide the utmost support to as many learners as possible, within its capacity and beyond during Covid-19. We offer online/ phone ESOL assessments for new participants, and progression to one of our free ESOL online sessions, according to the individual's level. These sessions are based on different themes, conversations and discussions. All the topics used in the sessions are tailored to their current needs and offer the necessary tools, to provide a better understanding of a cosmopolitan society, which will help them to integrate confidently.

For timetable check with Saira or Anita:

**Know your English Level?** - Whats App your Zoom teacher Saira on **07776 588698** for a link to your Zoom Class

**Don't know your English Level?** - Speak to Anita on **07425 444080** or visit <https://tslkirklees.org.uk/covid19-supportfor-migrants/>