



Coronavirus

COVID-19

Working together to support you

We want to share the support available for you in Kirklees at this time. Below are a number of support services available for you that are phone based, if you call the service they will call you back.

Kirklees Council and partners will be sending you information and activities weekly, we hope you find this helpful during this difficult time. If you have any concerns and you do not feel that Mears or Migrant Help is providing the support needed and you have tried to report and issues then please call 07425444566, they will call you back to save your credit.

We hope you are well and staying safe, stay home unless undertaking a daily exercise or necessary shopping, stay healthy and protect our NHS.

Kirklees Welcomes Programme & Partners

Health Advice

Do not leave your home if you have coronavirus symptoms:

- A high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature) .
- A new, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual).

To protect others, do not go to places like a GP surgery, pharmacy or hospital. Stay at home. Use the 111 online coronavirus service to find out what to do. If you need help to plan or prepare during this time please call your Mears Housing Manager. We can arrange food parcels whilst you are symptomatic.

See overleaf for our list of useful contacts.



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Useful contacts



The Whitehouse Centre GP practice, Princess Royal Health Centre

To see a GP at the Whitehouse Centre you must call **03330 436243** (8am to 6pm Monday to Friday).

Do not attend without an appointment. Telephone interpreters available.

For Health Visits call: **03033 309440**

For TB Screening services call: **0303 330 9869**

Check if you need to register at The Whitehouse Centre: www.gov.uk/government/publications/gms1

DASH

Destitute Asylum Seekers Kirklees

For asylum casework, destitution support, and welfare advice

Please call (Mon-Fri 9am-5pm): either **07702 382 647** or **07926 457 599**



Volunteers Together

For welfare referrals and wellbeing support (Mon - Fri 10am-4pm) please call: **07804867564**



For asylum casework, destitution support, and welfare, debt or housing advice

Please call **03448487970** or contact us through our website www.kcalc.org.uk

WELCOME MENTORS

#kirkleeswelcomes

Telephone Welcome Mentors service includes translating important information and befriending /wellbeing support. Call/message/WhatsApp Steffi to be matched **07425 444566**.

#kirkleeswelcomes

post asylum decision support

Customer Service Centre not accepting walk ins. For financial support and to request welfare calls to check you are ok. Telephone service only:

Call the team on 01484 221000 and ask for "Housing Solutions".



Are you entitled?

International New Arrival Team/ Education, children and young People

If you need support with Free School Meals

Email: Education.SafeguardingService@kirklees.gov.uk,

Call: **01484 221919**.

INAT workers are making weekly calls to discuss any education related issues, especially if you are struggling to speak to your child's school.